

The Senior Hospital and Health Services Manager Program

e-TQM College, The International Hospital Federation of Hospitals (IHF) and Health Management have come together to offer you a qualification that opens the door in the field of Healthcare

About e-TQM College

e-TQM College was inaugurated on 30th September 2002 by His Highness Sheikh Mohammed Bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to be a unique and pioneer e-learning institution with a mission to re-engineer education by providing a model of life long learning (from open access courses to executive development passing through certification and accredited undergraduate and graduate studies). Using a state of the art e-learning platform, the college seeks to provide an opportunity for all through the principle of click to learn. Over the years, the college has established international credibility, recognition and affiliation with other international institutions, in order to benefit from global expertise that recognizes the highest standards of quality.

International Hospital Federation (IHF)

The International Hospital Federation (IHF), founded in 1947, is an international non governmental organization, supported by members from over 100 countries. As the worldwide body for hospitals and healthcare organizations it develops and maintains a spirit of cooperation and communication among them, with the primary goal of improving patient safety and of promoting health in underserved communities.



Health Management

Health Management, member of INDEX Holding is a healthcare consultancy firm committed to provide professional and reliable expertise to hospitals and healthcare institutions in Dubai, the United Arab Emirates, the Gulf Countries, the Middle East and the North Africa Region.





Program Overview

The program mission is “to provide senior hospital and health services managers who are seeking to strengthen their positions as leaders of the healthcare industry, with the opportunity to earn a high quality educational program in healthcare management.”

Program Curriculum

The Senior Hospital and Health Services Manager Program consists of four main courses equivalent to 3 credits hours each. The overall program comprises the following courses:

- ▶ Healthcare System
- ▶ Healthcare Management
- ▶ Operations Management in Healthcare
- ▶ Introduction to Quality and International. Accreditation in Healthcare.

Who Should Enroll?

The Senior Hospital and Health Services Manager Program is open to the International Hospital Federation Members in the Middle East and North Africa Region and Asia; to the senior hospital and health services managers working at the Ministries of Health and other Governmental Health Authorities, managers working in private Hospitals and graduates of healthcare related programs.

Admission Requirements?

- ▶ An undergraduate degree in the field. Applicants with more than five years experience may also be considered for admission subject to the Admissions Panel decision.
- ▶ Good command of English

Program Tuition

The overall fees for the Senior Hospital and Health Services Manager Program is 36,000 AED.

Delivery Approach

The Senior Hospital and Health Services Manager Program follows a blended learning approach, where self paced learning, face to face learning and online collaboration methods are used to accommodate the working learners. The program is delivered over 16 weeks with a minimum face to face requirements to accommodate both working learners and those located in different geographical locations.

“The Master of Science in Public Health: Excellence in Healthcare is accredited by the UAE Ministry of Higher Education & Scientific Research .”

